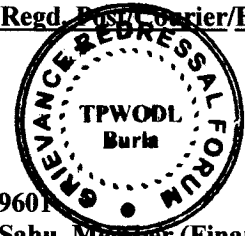


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Bargarh, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/

1796(4)

Date: 30/06/24

Present:

Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

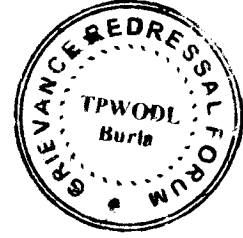
1	Case No.	BRL/389/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Pramod Rana At/Po-Turei Via-Kesaibahal Dist-Sambalpur	4132-3506-1109	9777186168	
3	Respondent/s	S.D.O (E),Kuchinda		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	17.05.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	17.05.2024			
9	Date of Order	30/06/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: SDO Office, Kuchinda, TPWODL

Appeared

For the Complainant- Pramod Rana

For the Respondent - SDO(Electrical),Kuchinda, TPWODL.



GRF Case No- BRL/389/2024

Pramod Rana
At/Po-Turei
Via-Kesaibahal
Dist-Sambalpur
Con No-4132-3506-1109

COMPLAINANT

VRS
SDO(Electrical), Kuchinda, TPWODL.

OPPOSITE PARTY

GIST OF THE CASE

Pramod Rana has appeared on Dt. 17.05.2024 at the camp held at SDO Office, Kuchinda and submitted a written complaint wherein he has stated that "though he was not in his home before 2 years because he has left home to his father-in-law's house to attached his sick mother-in-law" & requested to revise/rectify the same.

SUBMISSION OF OPPOSITE PARTY

The opposite party has not submitted any relevant document in this case.

OBSERVATION & ORDER

The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer having CD 0.04KW with date of initial power supply 01.02.2013. He has a total outstanding of Rs.7673.63 till April 2024. On going through the records & data available it is seen that KWh reading of 1276 units on 07.05.2024 for the meter SI No LW124197 since meter installed during 20.02.2019. As the meter advances as per the consumption every month mostly with in 50 units per month & the bill for the above period is in 1st slab of domestic tariff. There is no scope of any bill revision in this case. Hence, the case is hereby dismissed.

B. Mahapatra
(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum

TPWODL, Burla - 768017

A.P. Sahoo
(Member Finance)
Member

Grievance Redressal Forum

TPWODL, Burla - 768017

A.K. Satapathy
(President)
President

Grievance Redressal Forum
TPWODL, Burla - 768017

2. Sub-Divisional Officer (Elect.) Kuchinda, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)